

March 23, 2020

Family/Friends,

After reviewing Governor DeWine's Stay At Home order issued on Sunday, we have concluded that dropping off personal items/laundry for a Resident falls under permitted *essential activities-care to others* and therefore will continue to be accepted. We ask that if you are experiencing any signs/symptoms of respiratory illness, that you refrain from dropping off items for delivery to a Resident. Friendly reminder that items dropped off for a Resident must be received Monday- Thursday, in a bag clearly marked with the Residents full name and room number. Any family member who launders clothing for a Resident needs to coordinate with Heather for this process. Speaking to any other staff member may result in an unsuccessful exchange.

Please let me know if you would like to schedule a phone call or video chat with a Resident. We are here to assist Residents and their loved ones connect during this difficult time.

I have transitioned our Emergency Communication Group to a different platform that is better suited to our needs.

If you were **already enrolled, no action is needed as the transition was automatic.**

If you are **enrolling for the first time, please text EZBWH to 484-848.**

If you have any questions, please email [covid-19@beechwoodhome.com](mailto:covid-19@beechwoodhome.com) or text 513-702-8301.

Thank you,

Scot Harmon,  
Administrator

Patricia A. Clark, DM  
CEO, Administrator

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