August 7, 2020 Update

Residents/Family/Friends/Staff,

COVID-19 Testing:

This week marked the beginning of routine/surveillance testing of staff for the LTC industry in Ohio for the foreseeable future. We are happy to report that all results received so far (90%) have been negative. Residents will only be tested as needed or tested to lessen quarantine time due to an outside appointment.

Outdoor Visitation Developments:

The Outdoor Visitation program is wrapping up its third week and we are thrilled to receive so much positive feedback from Residents and Family/Friends regarding their experience.

GOOD NEWS: We have assessed participation in the Outdoor Visitation Program and have determined that there is the opportunity to create an overflow list which would provide those who request an additional session to possibly secure a second session if the schedule in a given week is identified to have open slots. If this is something you are interested in, when making your first reservation request please include a day/time for a second visitation request. First requests will be confirmed upon receipt of request, second requests will be confirmed at a later day/time.

CONCERNS: The goal of the outdoor visitation program is to provide a safe and private opportunity for family/friends to connect with a Resident. It has come to our attention that a small number of visitors are violating the published guidelines of our program, which is disappointing to hear, as the guidelines are in place in protect those who live here. If/when the facility is alerted to a violation, follow up will be made to those individuals. Participation in the outdoor visitation program may be terminated for those committing violations. If you have any questions about the guidelines, please inquire.

PROGRAM IS NOT MANDATED- While we acknowledge the guidelines are frustrating for some, please be aware that there are many facilities in Hamilton Country that have elected not to develop an Outdoor Visitation Program. The Governor indicated that outdoor visitation <u>could</u> start in late July however <u>it was not mandated to offer this service</u>. We request everyone adhere to the parameters of our program so that the program can continue.

Now accepting reservations for 8/17 – 8/21. Reservation window closes on 8/12.

- -Monday (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00
- -Tuesday (3rd floor residents): 10:00, 2:00, 3:00, 4:00
- -Wednesday (2nd floor residents): 10:00, 11:00
- -Thursday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00
- -Friday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Heather by email (hhefren@beechwoodhome.com) or text (513-702-8301) to request a session.

Maternity Leave

-Heather Hefren is expected to start her maternity leave mid-September. We are in the process of creating a transition plan to cover her duties and information pertaining to who is covering what will be communicated early September. If there are any topics you would like to discuss with her, please reach out soon so that there is ample time to complete any requested projects before her leave is expected to begin.

As always if you have any questions/comments/concerns please contact myself, Scot Harmon (Administrator) or Patricia Clark (CEO).

Heather Hefren MSW, LSW

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