

September 2, 2020

Dear Residents/Family/Friends/Staff,

## **Summary of Changes Since Last Notice:**

While unfortunate but not unexpected, an additional staff member has tested positive for Covid-19. We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to one (1). The facility has had a cumulative total of nine (9) confirmed Covid-19 tests associated with the facility to date. This staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

## Action Plan.

Our revised action plan will mirror state and local guidance to strategically test residents and staff through the contact tracing approach. Under this approach, we will identify all residents and staff that had close contact over the preceding two days since the onset of symptoms (or two days prior to the date tested positive if asymptomatic) with the newly identified COVID-positive individual. Those identified will be tested to determine any potential exposure as soon as possible. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

## Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, <a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a>.

Sincerely, Scot Harmon, Administrator



# September 4, 2020 Update

Residents/Family/Friends/Staff,

Covid-19 Status: We have had no known positive cases of COVID-19 within our resident population.

<u>Elections</u>: Just a reminder, we will be assisting our residents with voting as we have every year. If you have any questions please feel free to email Megan Randolph at <u>mrandolph@beechwoodhome.com</u>.

## Outdoor Visitation Developments:

- -The schedule continues to be able to accommodate 2<sup>nd</sup> session requests. For those interested, please clearly indicate your first request from your second request (your first request will be confirmed ASAP, and your 2<sup>nd</sup> request will be confirmed at a later date, if the schedule permits).
- -When making a reservation request, please include your phone number, in the event that we need to make contact due to extreme weather for a cancellation or rescheduling. Please note that you may now email Maggie Elder at <a href="melder@beechwoodhome.com">melder@beechwoodhome.com</a> or call 513-842-0777 to schedule visitations. Heather Hefren is on maternity leave.

## Now accepting reservations for 9/14–9/18. Reservation window closes on 9/9.

- -Monday (2nd floor residents): 10:00, 11:00 2:00, 3:00, 4:00
- -Tuesday (3rd floor residents): 10:00, 2:00, 3:00, 4:00
- -Wednesday (2nd floor residents): 10:00, 11:00
- -Thursday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00
- -Friday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

As always, if you have any questions please contact Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark pclark@beechwoodhome.com (CEO)

Scot Harmon, Administrator



September 9, 2020

Dear Residents/Family/Friends/Staff,

Summary of Changes Since Last Notice:
While unfortunate but not unexpected, an additional staff member has tested positive for Covid-19. We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to two (2). The facility has had a cumulative total of ten (10) confirmed Covid-19 tests associated with the facility to date. This staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

## Action Plan.

Our revised action plan will mirror state and local guidance to strategically test residents and staff through the contact tracing approach. Under this approach, we will identify all residents and staff that had close contact over the preceding two days since the onset of symptoms (or two days prior to the date tested positive if asymptomatic) with the newly identified COVID-positive individual. Those identified will be tested to determine any potential exposure as soon as possible. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

## Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, sharmon@beechwoodhome.com.

Sincerely, Scot Harmon, Administrator



# September 9, 2020 Update

## Residents/Family/Friends/Staff,

We are sending the update out early this week because of team members being out of the office on Thursday and Friday. Please email Maggie melder@beechwoodhome.com\_with your visitation reservations and she will get back with you on Monday, September 14, 2020.

Covid-19 Status: We have had no known positive cases of COVID-19 within our resident population.

## Outdoor Visitation Developments:

- -We know how hectic life can be! If you are unable to make your scheduled visit, please call 513-321-9294 to let us know. We will make sure that your loved one is made aware of the situation and we will not bring them down to the visitation area.
- -The schedule continues to be able to accommodate  $2^{nd}$  session requests. For those interested, please clearly indicate your first request from your second request.
- -When making a reservation request, please include your phone number, in the event that we need to make contact due to extreme weather for a cancellation or rescheduling.

## Now accepting reservations for 9/21–9/25. Reservation window closes on 9/18

- -Monday (3rd floor residents): 10:00, 11:00 2:00, 3:00, 4:00
- -Tuesday (2nd floor residents): 10:00, 2:00, 3:00, 4:00
- -Wednesday (3rd floor residents): 10:00, 11:00
- -Thursday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00
- -Friday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

As always, if you have any questions please contact Scot Harmon <a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a> (Administrator) and/or Patricia Clark <a href="mailto:pelark@beechwoodhome.com">pelark@beechwoodhome.com</a> (CEO)

Scot Harmon, Administrator



# September 18, 2020 Update

Residents/Family/Friends/Staff,

<u>Covid-19 Status:</u> We have had no known positive cases of COVID-19 within our resident population.

Outside Food Delivery Opportunity on Wednesdays: We have developed a plan that will provide the opportunity for our residents to place a weekly delivery order for lunch on Wednesdays while limiting the exposure risk for both Residents and Staff. Effective every Wednesday until further notice, outside food orders can be placed for delivery between 11:30am-12:30pm. If you (i.e. the resident) needs assistance eating, please have the items delivered between 11:30am-12pm. All orders are to be delivered to the back entrance and dropped in the foyer on the table. Due to current COVID restrictions, these orders need to be prepaid (including gratuity) with a credit card over the phone or through a food delivery app that takes payment at the time the order is placed. Beechwood staff will be assigned each Wednesday during the timeframe above to collect the orders and deliver to the recipients. The prepayment of these orders will allow a contact-less delivery to keep everyone safe. Families/friends are welcome to place an order for a Resident as long as it meets the criteria above (day and times). Outside food deliveries on any other day or time are still restricted. If a Resident or family/friend places an order, please email Scot (sharmon@beechwoodhome.com) or Megan (mrandolph@beechwoodhome.com) with the Resident name, restaurant or delivery app name, and estimated delivery time so we can anticipate the orders arriving and ensure staff are available to collect/deliver in a timely manner. If the resident or family member is placing multiple orders for more than one person, it would be extremely helpful if we know what the food items are so we can be assured the order is correctly delivered.

## **Outdoor Visitation Developments:**

- -The schedule continues to be able to accommodate 2<sup>nd</sup> session requests. For those interested, please clearly indicate your first request from your second request (your first request will be confirmed ASAP, and your 2<sup>nd</sup> request will be confirmed at a later date, if the schedule permits).
- -When making a reservation request, please include your phone number, in the event that we need to make contact due to extreme weather for a cancellation or rescheduling. Please note that you may now email Maggie Elder at <a href="melder@beechwoodhome.com">melder@beechwoodhome.com</a> to schedule visitations. Heather Hefren is on maternity leave.

## Now accepting reservations for 9/28–10/2. Reservation window closes on 9/24

-Monday (2nd floor residents): 10:00, 11:00 2:00, 3:00, 4:00

-Tuesday (3rd floor residents): 10:00, 2:00, 3:00, 4:00

-Wednesday (2nd floor residents): 10:00, 11:00

-Thursday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00

-Friday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

As always, if you have any questions please contact Scot Harmon <a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a> (Administrator) and/or Patricia Clark <a href="mailto:pelark@beechwoodhome.com">pelark@beechwoodhome.com</a> (CEO)

Scot Harmon, Administrator



September 25, 2020

Dear Residents/Family/Friends/Staff,

## Summary of Changes Since Last Notice:

While unfortunate but not unexpected, additional staff members and residents have tested positive for Covid-19. We are reporting ten (10) additional staff members and four (4) residents who have tested positive. This brings our total active cases to ten (10) staff members and four (4) residents. The facility has cumulative total of twenty (20) staff members and four (4) residents confirmed Covid-19 tests associated with the facility to date. The staff members have been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

## Action Plan.

Our revised action plan will mirror state and local guidance. Under this approach, we will test all residents and staff immediately. We will test again next week. If everyone is COVID free next week we will not test the following week. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

## Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, <a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a>.

Sincerely, Scot Harmon, Administrator



## September 26, 2020 Special Update

Dear Residents/Family/Friends/Staff,

The Beechwood Home has No known COVID-19 cases in our resident population to-date!

Good Morning Friends & Families: After a difficult Friday afternoon having multiple positive COVID-19 tests which included staff and residents. We are so pleased to share with you that each and every one that tested positive has tested negative with an additional nasal swab test which we performed and sent to University of Cincinnati Medical Centers Lab as a confirmation This test has a higher sensitivity rate which ultimately has a higher accuracy rates. So I am pleased to share with you:

All outdoor visits will resume on Tuesday, if you were scheduled for an outdoor visit and were cancelled due to the potential outbreak please call or email Maggie Elder on Monday morning to confirm your date and time 513-842-0777

melder@beechwoodhome.com. Thank you for your on-going support and prayers as we move through these difficult and uncharted waters!

As always, if you have any questions please contact Scot Harmon <a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a> (Administrator) and/or Patricia Clark <a href="mailto:pclark@beechwoodhome.com">pclark@beechwoodhome.com</a> (CEO)

Scot Harmon, Patricia A. Clark,

Administrator DM, CEO, Administrator



# September 28, 2020 Update

Residents/Family/Friends/Staff,

<u>Covid-19 Status:</u> We have had no known positive cases of COVID-19 within our resident population.

<u>Testing Update:</u> We apologize for the confusion last week. The rapid tests conducted on Friday resulted in false positives. We have decided not to use this particular test going forward. If a more accurate rapid test is released, we will identify it in future notifications, and we will always send potential rapid test positives to the lab for confirmation testing.

**<u>Deliveries:</u>** Please note that Wednesday food delivery and daily package deliveries will be resumed immediately.

Outside Food Delivery Opportunity on Wednesdays: Please note that if you have food deliveries for your loved one on Wednesday, that the delivery person MUST deliver to the back door (parking lot garden level), we do not accept any deliveries at our front door/main entrance and if a delivery is attempted and this location, it will be refused. Also, as a reminder, this must be contact-less delivery and it the order must be placed for delivery between 11:30 am-12:30 pm on Wednesday only.

If a Resident or family/friend places an order, please email Scot (<a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a>) or Megan (<a href="mailto:mrandolph@beechwoodhome.com">mrandolph@beechwoodhome.com</a>) with the Resident name, restaurant or delivery app name, and estimated delivery time so we can anticipate the orders arriving and ensure staff are available to collect/deliver in a timely manner. If the resident or family member is placing multiple orders for more than one person, it would be extremely helpful if we know what the food items are so we can be assured the order is correctly delivered.

## **Outdoor Visitation Developments:**

- -Please be aware that, for residents who are in quarantine due to outside appointments, your visit may need to be cancelled. We will call or email you if this is the case.
- -The schedule continues to be able to accommodate  $2^{nd}$  session requests. For those interested, please clearly indicate your first request from your second request.
- -When making a reservation request, please include your phone number, in the event that we need to make contact due to extreme weather for a cancellation or rescheduling.

## Now accepting reservations for 10/5 to 10/9. Reservation window closes on 10/2

- -Monday (3rd floor residents): 10:00, 11:00 2:00, 3:00, 4:00
- -Tuesday (2nd floor residents): 10:00, 2:00, 3:00, 4:00
- -Wednesday (3rd floor residents): 10:00, 11:00
- -Thursday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00
- -Friday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

As always, if you have any questions please contact Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark <u>pclark@beechwoodhome.com</u> (CEO).

Scot Harmon, Administrator