

November 6, 2020 Update

Residents/Family/Friends/Staff,

Covid-19 Status: We have had no known positive cases of COVID-19 within our resident population.

<u>Outside Food Delivery Opportunity on Wednesdays:</u> If a Resident or family/friend places an order, please email Scot (<u>sharmon@beechwoodhome.com</u>) and Megan (<u>mrandolph@beechwoodhome.com</u>) by 3:00 PM on Tuesday with the Resident name, restaurant or delivery app name, and estimated delivery time so we can anticipate the orders arriving and ensure staff are available to collect/deliver in a timely manner.

#### **Indoor Visitation:**

As the holidays are upon us, this is often the time when families and friends come together. As we all know, 2020 has not been a normal year for many traditions. Your extended family here at The Beechwood Home continues to work hard to keep your loved ones safe and healthy. As we have been dealing with COVID-19 for the past 10 months, we will now battle the up and coming flu season. Saying all of this, we understand the need to see our loved ones during the holiday. We will be opening some additional time slots during the Thanksgiving and Christmas season. We will not be hosting visitations on Thanksgiving and Christmas Day. If you have any flu-like symptoms, we ask and plead with you, that you please restrain from the visitations. We will make every attempt to connect you and your loved ones via a virtual visit.

#### **Thanksgiving Additional Time Slots**

-Tuesday (11/24) - Adding 6pm and 7pm slots -Wednesday (11/25) – Adding 2pm, 3pm, 4pm, 6pm and 7pm slots

#### **Christmas Additional Time Slots**

-Wednesday (12/23) - Adding 2pm, 3pm, 4pm, 6pm and 7pm slots -Thursday (12/24) - Adding 6pm and 7pm slots

-It is imperative that you wait OUTSIDE the Beechroom doors until you are escorted into the building. If the weather is bad, you can wait in your car out front. Beechwood staff will temperature scan and screen before entry.

-As a reminder, per State regulations, visits are no longer than 30 minutes in length and no more than 2 visitors per resident.

-The schedule continues to accommodate 2<sup>nd</sup> session requests. For those interested, please clearly indicate your first request from your second request.

-When making a reservation request, please include your phone number, in the event that we need to make contact. Also, please send any address, email or phone number changes/updates to the social workers so that we can update them in our system.

### Now accepting reservations for 11/16 to 11/20 Reservation window closes on 11/19.

- Monday 11/16 (3rd floor residents): 10:00, 11:00 2:00, 3:00, 4:00
- Tuesday 11/17 (2nd floor residents): 10:00, 2:00, 3:00, 4:00
- Wednesday 11/18 (3rd floor residents): 10:00, 11:00
- Thursday 11/19 (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00
- Friday 11/20 (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

As always, if you have any questions please contact Scot Harmon sharmon@beechwoodhome.com (Administrator) and/or Patricia Clark pclark@beechwoodhome.com (CEO)

Scot Harmon, Administrator & Patricia A. Clark, DM, CEO, Administrator



November 13, 2020 Update

Residents/Family/Friends/Staff,

Covid-19 Status: We have had no known positive cases of COVID-19 within our resident population.

**New Information:** You may have heard that a couple of area hospitals have cancelled visitation due to a spike in the number of cases in Ohio. The Centers for Medicaid and Medicare Services (CMS) issued an order stating nursing facilities can make the decision on allowing visitation as long as the residing county is below a 10% positivity rate for COVID-19. The latest published positivity rate for Hamilton County is 8.8% and the rate is updated each Tuesday. Our goal is to continue visitation as long as possible, but we wanted to be transparent about the possibility it could be suspended in the near future if the spread continues to increase.

#### Indoor Visitation:

-We will not be hosting visitations on Thanksgiving and Christmas Day. If you have any flu-like symptoms, we ask and plead with you, that you please restrain from the visitations. We will make every attempt to connect you and your loved ones via a virtual visit.

-It is imperative that you wait OUTSIDE the Beechroom doors until you are escorted into the building. If the weather is bad, you can wait in your car out front. Beechwood staff will temperature scan and screen before entry.

-As a reminder, per State regulations, visits are no longer than 30 minutes in length and no more than 2 visitors per resident.

-No restrooms are available during visitations.

-The schedule continues to accommodate 2<sup>nd</sup> session requests. For those interested, please clearly indicate your first request from your second request.

-When making a reservation request, please include your phone number, in the event that we need to make contact.

#### Now accepting reservations for 11/23 to 11/27 Reservation window closes on 11/19.

-Monday 11/23 (2nd floor residents): 10:00, 11:00 2:00, 3:00, 4:00

-Tuesday 11/24 (3rd floor residents): 10:00, 2:00, 3:00, 4:00, 6:00, 7:00

-Wednesday 11/25 (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00, 6:00, 7:00

-Thursday 11/26 THANKSGIVING - NO VISITS

-Friday 11/27 (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

<u>Outside Food Delivery Opportunity on Wednesdays:</u> If a Resident or family/friend places an order, please email Scot (<u>sharmon@beechwoodhome.com</u>) and Megan (<u>mrandolph@beechwoodhome.com</u>) by 3:00 PM on Tuesday with the Resident name, restaurant or delivery app name, and estimated delivery time so we can anticipate the orders arriving and ensure staff are available to collect/deliver in a timely manner.

As always, if you have any questions please contact Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark <u>pclark@beechwoodhome.com</u> (CEO)

Scot Harmon, Administrator



## November 17, 2020

The CMS county positivity rate has been updated and Hamilton County is now at 11.0%. As mentioned last week, we are now required to **suspend visitation at Beechwood** until the county falls back below 10%. We will begin the visitation suspension at close of business today. We understand this could not come at a worse time with the holidays approaching. Our team will be working diligently to brainstorm ideas to make the holidays as joyful as possible for the residents during this difficult time. We will continue access to counseling services as we know this time of year will be difficult. Video visitation sessions will continue throughout each week. At this time, we also plan to continue the outside food program on Wednesday's unless further restrictions are imposed by the State.

Scot Harmon, Administrator



# November 20, 2020 Update

Residents/Family/Friends/Staff,

**Covid-19 Status:** We have had no known positive cases of COVID-19 within our resident population.

<u>Indoor Visitation Suspended:</u> As of November 18, 2020, per the Centers for Medicaid and Medicare Services (CMS), we are required to **suspend visitation at Beechwood** until the county falls back below 10%. **We will be reporting the weekly positivity rate in subsequent weekly updates so that you are kept informed.** Our team will be working hard on being creative with activities during the holidays to bring joy and a smile to our residents.

If you would like to schedule video visitation, please email (<u>mrandolph@beechwoodhome.com</u>) to request a session.

**<u>Resident Mail</u>**: For Residents who are unable to manage their personal mail, please let us know if you would like the mail set aside for pickup going forward.

<u>Outside Food Delivery Opportunity on Wednesdays:</u> If a Resident or family/friend places an order, please email Scot (<u>sharmon@beechwoodhome.com</u>) and Megan (<u>mrandolph@beechwoodhome.com</u>) by 3:00 PM on Tuesday with the Resident name, restaurant or delivery app name, and estimated delivery time so we can anticipate the orders arriving and ensure staff are available to collect/deliver in a timely manner.

As always, if you have any questions please contact Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark <u>pclark@beechwoodhome.com</u> (CEO)

Scot Harmon, Administrator



11/24/2020

Dear Residents/Family/Friends/Staff,

# Summary of Changes Since Last Notice:

We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to one (1). The facility has had cumulative total of eleven (11) confirmed Covid-19 tests associated with the facility to date. The staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

## Action Plan.

Our revised action plan will mirror state and local guidance. Under this approach, all residents were rapid tested this morning. We're happy to report that all results were negative. We will test all residents again next week and the following week. If all residents remain COVID-free throughout this period, we will revert back to testing of staff only. The staff will continue to be tested twice a week until Hamilton County's positivity rate falls below 10%. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

# Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, sharmon@beechwoodhome.com.

Sincerely, Scot Harmon, Administrator



11/25/2020

Dear Residents/Family/Friends/Staff,

# Summary of Changes Since Last Notice:

We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to two (2). The facility has had cumulative total of twelve (12) confirmed Covid-19 tests associated with the facility to date. The staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

### Action Plan.

Our revised action plan will not need to be modified since this staff member was swabbed on Monday and we performed resident testing yesterday. We will test all residents again next week and the following week. If all residents remain COVID-free throughout this period, we will revert back to testing of staff only. The staff will continue to be tested twice a week until Hamilton County's positivity rate falls below 10%. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

# Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, sharmon@beechwoodhome.com.

Sincerely, Scot Harmon, Administrator



11/26/2020

Dear Residents/Family/Friends/Staff,

# Summary of Changes Since Last Notice:

We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to three (3). The facility has had cumulative total of thirteen (13) confirmed Covid-19 tests associated with the facility to date. The staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

## Action Plan.

Our revised action plan will not need to be modified since this staff member was swabbed on Tuesday and we performed resident testing that same day. We will test all residents again next week and the following week. If all residents remain COVID-free throughout this period, we will revert back to testing of staff only. The staff will continue to be tested twice a week until Hamilton County's positivity rate falls below 10%. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

# Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, <a href="https://www.sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a>.

Sincerely, Scot Harmon, Administrator



# November 27, 2020 Update

Residents/Family/Friends/Staff,

**Covid-19 Status:** We have had no known positive cases of COVID-19 within our resident population.

<u>Indoor Visitation Suspended:</u> Per the Centers for Medicaid and Medicare Services (CMS), we are required to **suspend visitation at Beechwood** until the county falls back below 10%. Hamilton County's positivity rate has risen to 13.8% through the week of 11/18. This is a 2.8% increase since last week's update and the county remains 'Red'.

If you would like to schedule video visitation, please email (<u>mrandolph@beechwoodhome.com</u>) to request a session.

**<u>Resident Mail</u>**: For Residents who are unable to manage their personal mail, please let us know if you would like the mail set aside for pickup going forward.

<u>Outside Food Delivery Opportunity on Wednesdays:</u> If a Resident or family/friend places an order, please email Scot (<u>sharmon@beechwoodhome.com</u>) and Megan (<u>mrandolph@beechwoodhome.com</u>) by 3:00 PM on Tuesday with the Resident name, restaurant or delivery app name, and estimated delivery time so we can anticipate the orders arriving and ensure staff are available to collect/deliver in a timely manner.

As always, if you have any questions please contact Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark <u>pclark@beechwoodhome.com</u> (CEO). Happy Thanksgiving!

Scot Harmon, Administrator