



To: Our Residents & Family Members

March 13, 2020

**Please read this notice in its entirety.**

- **Due to order from The Ohio Department of Health we are not permitting any visitors, except those receiving continuous care hospice.** For those with family members receiving continuous care hospice, no children 13 and under are permitted in the building under any circumstances.
  - For those with family members receiving continuous care hospice, the following criteria must be met before entrance to the facility will be granted:
    - Answering “no” to all screener questions administered at the Garden Level Entrance
    - Presenting federal/state ID as proof of identity
    - Providing name, address and phone number into the log book
    - Having a temporal scanning temperature reading under 100.4 F
  - For the limited number of individuals who will be permitted entrance into the facility, access within the facility will be significantly restricted to going directly to the resident's room and maintaining social distances (6 ft away from others) while in the hallways.
- We are working to identify a device that will be devoted to assisting with video communication with family during this time. We will communicate more information about this service as it becomes available.
- For those who do laundry for a Resident or want to drop off personal items, we will be placing carts on the garden level entrance between the doors where items can be dropped off and brought to the floors by staff. If you need to pick up dirty laundry, please call and we will arrange to drop off the laundry between the garden level entrance doors on a cart.
- All entry will be through the Garden Level entrance. There will be no admittance through the front 1<sup>st</sup> floor door as this entrance will be locked until further notice.
- We will be contacting Resident Physician's to determine if upcoming medical appointments are determined to be medically necessary. It will be up to a Resident's Specialty in the community to determine if an upcoming appointment can be delay or if it needs to be attended.
- If your current cell phone number is not enrolled with our Emergency Communication Platform (group text), we strongly advise that you text **BWH** to 1-760-670-3130. If you are uncertain about the status of your enrollment, we recommend that you re-enroll. This platform will be used to communicate information to lots of people quickly if needed.
- Food delivery will not be permitted until further notice.
- Please direct questions regarding this topic to [covid-19@beechwoodhome.com](mailto:covid-19@beechwoodhome.com). Members of the Emergency Preparedness committee will be monitoring this inbox and responding ASAP.

Please share this information with family and friends who visit ASAP.

Sincerely,  
Scot Harmon,  
Administrator

Patricia A. Clark, DM  
CEO, Administrator