



SPECIAL UPDATE: March 17, 2021

Residents/Family/Friends/Staff,

Resident Room Scheduled Visitation Program (Effective 3/18/2021): We are happy to announce the rollout of the new scheduled visitation program in accordance with federal and state guidelines. In alignment with the core principles of infection control, the new program will be structured with the following guidelines. The program is open to everyone regardless of vaccination status. We look forward to seeing everyone soon!

Please read the entire notice to ensure you are aware of mandated aspects of the program that scheduled visitors will be expected to follow.

Visit Framework

- Maximum of two scheduled visitors are permitted to visit a Resident at a time in their private room.
- Scheduled visitors are prohibited from public areas of the facility.
 - For infection management concerns, the porch and courtyard are considered indoor areas.
- If your loved one is not in their room when you arrive, please wave down a staff member for assistance.
- Surgical masks must be worn by visitors and Residents during the entire visit. If you do not have a surgical mask, they are available at the garden level entrance.
- **Scheduled visitors must enter through the rear entrance of the building.**
- Scheduled visitors must pass standard covid-19 screening questions before entering the facility.
- Pets are permitted however proof of vaccination is required for our records.

Scheduling:

- Indoor visits **must be scheduled in advance** to ensure compliance with the two visitors at a time mandate.
- Ideally reservations will be requested to Maggie by email (Melder@beechwoodhome.com) between the hours of 8AM - 2:45 PM during weekdays.
- If someone shows up at the facility without a scheduled appointment, the Receptionist will cross reference the schedule for availability. If the Resident currently has a scheduled visitor, you will be prohibited from entering the facility.

Availability:

- Scheduled visitation slots will be offered seven days a week from 9am to 8pm.
- Minimum reservation window is an hour long.
 - If you plan to visit longer than an hour, please let Maggie know at the time you are requesting a reservation.

Potential Short-Term Suspension

- Scheduled visitation will be suspended, if there is a positive case of Covid-19 of a Resident or staff member, until the first round of testing is completed. The duration of the suspension will depend upon how long it takes the lab to process the swabs and if there are any additional positive cases.
- Scheduled visits will be suspended for any Resident in quarantine until they are released.

Programs Slated to End Today at 4:00 PM:

- Video chat program

- Indoor visitation program (held in the Beech Room)
- Wednesday Food Delivery program
- Package/Laundry drop-off and pick-up in the rear entrance

Now accepting Resident-Room Scheduled Visitation reservations for tomorrow (3/18/2021)

by e-mailing Melder@beechwoodhome.com

As always if you have any questions/comments/concerns please contact me, Scot Harmon (Administrator) or Patricia Clark (CEO).

Heather Hefren MSW, LSW

Director of Social Services

M: 513-702-8301