

March 18, 2020

Hello Everyone,

We are in the process of developing a system to assist with communication between Residents and family members during this difficult time. It would be helpful if you could provide the information below to help us determine what the Resident needs are and develop a schedule to assist with connecting everyone together. Once this data has been compiled, I will reach out to everyone to discuss arrangements.

Resident Name:

Your Name:

Video chatting:

1. Do you have an interest in video chatting with Resident?
2. Does the Resident own a device that has video chatting capability?
3. What is the brand name of the device owned by the Resident?
4. What is the brand name of the device you own?
5. Do you feel the Resident is able to participate in video chatting independently?
6. Does the Resident have an appropriate application already on their phone/laptop to facilitate video chatting?
7. Does the Resident need assistance downloading/setting up a video chatting application onto their device?
8. Are you flexible when it comes to day/time to have a video chat if you knew about it in advance?

Phone conversation:

1. Do you have an interest in phone chatting with Resident?
2. Does the Resident own a phone?
3. Do you feel the Resident is able to operate a phone independently?
4. Are you flexible when it comes to day/time to have a phone conversation if you knew about it in advance?

Thank you for your time!

Scot Harmon,
Administrator

Patricia A. Clark, DM
CEO, Administrator