

March 19, 2021

Dear Residents/Family/Friends/Staff,

It is vital that everyone continue to do their part when it comes to infection control, as this has direct influence on how long our In Room Scheduled Visitation Program can remain in operation. If you have been watching the news, the British COVID-19 Variant (B.1.1.7) is gaining momentum and has the potential to result in a 3rd wave which would be devastating for everyone that is currently enjoying time with their loved ones. Scheduled visitation will be suspended. if there is a positive case of COVID-19 of a Resident or staff member, until the first round of testing is completed. The duration of the suspension will depend upon how long it takes the lab to process the swabs and if there are any additional positive cases. We cannot stress enough how important it is for anyone that is entering the facility to do so responsibly .

Observed Violations

- Visitors must wear a surgical mask while in the facility. While cloth masks are okay to use when out and about, they do not meet the needed requirement per CMS for visitation
- Visitors must remain in the Resident's room for the entire visit unless they are entering or leaving. Visitors are not permitted to spend time in the hallways taking personal calls. Please exit the facility if you need to do something that you prefer a Resident not be involved in.

Reminder of Visit Framework

- Maximum of two scheduled visitors are permitted to visit a Resident at a time in their private room.
- Scheduled visitors are prohibited from public areas of the facility.
 - For infection management concerns, the porch and courtyard are considered indoor areas.
- If your loved one is not in their room when you arrive, please wave down a staff member for assistance.
- Surgical masks must be worn by visitors and Residents during the entire visit. If you do not have a surgical mask, they are available at the garden level entrance.
- Scheduled visitors must enter through the rear entrance of the building.
- Scheduled visitors must pass standard COVID-19 screening questions before entering the facility.
- Pets are permitted however proof of vaccination is required for our records.

Reminder to Schedule Visits

- Indoor must be scheduled in advance to ensure compliance with the two visitors at a time mandate.
- Ideally reservations will be requested to Maggie by emailing melder@beechwoodhome.com between the hours of 7:00 AM – 2:45 PM during weekdays .
- If someone shows up at the facility without a scheduled appointment, the Receptionist will cross reference the schedule for availability . If the Resident currently has a scheduled visitor, you will be prohibited from entering the facility.

Reminder of Availability

- Scheduled visitation slots will be offered seven days a week from 9 AM to 8 PM.
- Minimum reservation window is an hour long.

-If you plan to visit longer than an hour, please let Maggie know at the length you are requesting a reservation

As always, if you have any questions please contact Scot Harmon sharmon@beechwoodhome.com (Administrator) and/or Patricia Clark pclark@beechwoodhome.com (CEO) and/or Heather Hefren hhefren@beechwoodhome.com (Director of Social Services).

Sincerely,
Scot Harmon,
Administrator

Patricia A. Clark, DM
CEO, Administrator