

# March 5, 2021 Update

Residents/Family/Friends/Staff,

**Covid-19 Status:** We have had no known positive Resident cases of COVID-19.

### **Indoor Visits:** Accepting reservations for 3/15 to 3/19. Reservation window closes on 3/11.

-Monday (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00

- -Tuesday (3rd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00
- -Thursday (3rd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00
- -Friday (2nd floor residents): 10:00, 11:00, 2:00, 3:00

## Please email melder@beechwoodhome.com to request a day/time for an upcoming indoor visitation opportunity.

Happy to report that we are now accepting overflow 2<sup>nd</sup> session requests for the upcoming week. For those interested, please clearly indicate your first request (which will be confirmed ASAP) from your second request (which will be confirmed at a later date, if the schedule permits by Maggie).

<u>Ohio Public Health Advisory System:</u> Hamilton County remains "red". This indicates "Level 3 Public Emergency: very high exposure and spread. Limit activities as much as possible". See <a href="https://coronavirus.ohio.gov/wps/portal/gov/covid-19/dashboards/other-resources/public-health-advisory-system">https://coronavirus.ohio.gov/wps/portal/gov/covid-19/dashboards/other-resources/public-health-advisory-system</a> for more information.

<u>Indoor Visitation (Active)</u>: Hamilton County's positivity rate has **declined** to 7.1%. This is a 1.3% decrease since last week's update and the county remains 'yellow" per CMS rating system. The indoor visitation program can continue as long as the positivity rate remains below 10%.

#### Help Keep Us Covid-19 Free

-If you are experiencing any symptoms of Covid-19 or an upper respiratory infection, please stay away from the facility.

<u>Outside Food Delivery Opportunity on Wednesdays:</u> Please email Scot (<u>sharmon@beechwoodhome.com</u>) and Megan (<u>mrandolph@beechwoodhome.com</u>) by 3:00 PM on Tuesday with the Resident name, restaurant or delivery app name, and estimated delivery time. We will not accept any deliveries in the front of the building.

As always if you have any questions/comments/concerns please contact Heather Hefren (Director of Social Services), Scot Harmon (Administrator) or Patricia Clark (CEO).

Sincerely,

Scot Harmon, Patricia A. Clark, DM Administrator CEO, Administrator SPECIAL UPDATE: March 11, 2021

Residents/Family/Friends/Staff,

We are pleased to announce that effective immediately, those residing on the 2nd and 3rd floors can comingle again! Additionally, all Residents will have access to the porch and courtyard daily!

The front door will remain locked as we are still mandated to only have one entrance at this time. Additionally, dining and group activities will remain on the clinical floors until further notice. State guidance continues to have restrictions on these topics however we look forward to furthering relaxation of these and other restrictions if the community pressure of covid-19 continues to diminish.

Last night, CMS provided the State Health Department's with the framework to resume routine visitation in nursing homes. We anticipate the Ohio Department of Health will amend the visitation order in the coming days and we will send an update detailing the structure of the new visitation program after that information has become available. While we are certain specific infection control protocols will remain, we look forward to moving forward safely towards a sense of normality again.

Please be aware that restrictions may be put into place again if the status of covid-19 deteriorates however we are hopeful that with the availability of vaccines and continued implementation of infection control measures, each day will continue to get better and better.

If you have any questions/comments/concerns please contact Heather, Scot (Administrator) or Patricia (CEO).



# March 12, 2021 Update

Residents/Family/Friends/Staff,

**Covid-19 Status:** We have had no known positive Resident cases of COVID-19.

<u>Indoor Visits</u>: Accepting reservations for 3/22 to 3/26 however we anticipate that this program will no longer be in operation during this time window. We are proceeding with reservations in the event something unexpected occurs delaying in-room visitation beginning. Reservation window closes on 3/18.

- -Monday (3rd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00
- -Tuesday (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00
- -Thursday (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00
- -Friday (3rd floor residents): 10:00, 11:00, 2:00, 3:00

Please email melder@beechwoodhome.com to request a day/time for an upcoming indoor visitation opportunity.

<u>Ohio Public Health Advisory System:</u> Hamilton County remains "red". This indicates "Level 3 Public Emergency: very high exposure and spread. Limit activities as much as possible". See <a href="https://coronavirus.ohio.gov/wps/portal/gov/covid-19/dashboards/other-resources/public-health-advisory-system">https://coronavirus.ohio.gov/wps/portal/gov/covid-19/dashboards/other-resources/public-health-advisory-system</a> for more information.

<u>Indoor Visitation (Active)</u>: Hamilton County's positivity rate has **declined** to 6%. This is a 1.1% decrease since last week's update and the county remains 'yellow" per CMS rating system. The indoor visitation program can continue as long as the positivity rate remains below 10%.

#### Help Keep Us Covid-19 Free

-If you are experiencing any symptoms of Covid-19 or an upper respiratory infection, please stay away from the facility.

Outside Food Delivery Opportunity on Wednesdays: Please email Scot (<a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a>) and Megan (<a href="mailto:mrandolph@beechwoodhome.com">mrandolph@beechwoodhome.com</a>) by 3:00 PM on Tuesday with the Resident name, restaurant or delivery app name, and estimated delivery time. We will not accept any deliveries in the front of the building.

As always if you have any questions/comments/concerns please contact me, Scot Harmon (Administrator) or Patricia Clark (CEO).

#### SPECIAL UPDATE: March 12, 2021

Residents/Family/Friends/Staff,

Quarantine Guidance: We are pleased to announce that effective immediately, fully vaccinated Residents no longer need to undergo a quarantine following time spent outside of the facility if they did not knowingly spend time with someone positive for covid-19. The quarantine process will remain unchanged for the unvaccinated residents.

Covid-19 Vaccination: Skilled Care Pharmacy notified us yesterday that they have received the Moderna vaccine and are available to administer vaccinations to any interested Resident or Staff member. Please contact Scot Harmon if you are interested is being vaccinated.

Anticipated In-Room Visitation: During Governor DeWine's press conference yesterday, he spoke about the guidance released by CMS a couple days ago regarding visitation. There is a meeting scheduled for Tuesday hosted by the Ohio Department of Health which we anticipate will provide best practices to assist LTC facilities further develop their in-room visitation program.

While we are waiting for updated Ohio Department of Health orders regarding a relaxation of visitation, we have reviewed the CMS guidance in-depth and anticipate the following will be implemented sometime next week.

- Visitation within a resident's room
- Visitors are not allowed to spend time in any part of the facility other than the resident's room
- Visitors allowed 24/7
- Masks are to be worn by visitors and residents
- Visitors do not have to be vaccinated
- Visitors will need to enter through the back garden level doors
- Visitors will need to pass standard covid-19 screening questions before entering the facility
- Pets are allowed however proof of vaccination is required for our records
- Visitation may be suspended if there is a positive case of covid-19 of a Resident or staff member

As previously indicated, these are our predictions and we will of course provide specific details regarding our future in-room visitation program once the information has been made available by The Ohio Department of Health.

**Programs Slated to End:** When in-room visitation begins our video chat visits, indoor visitation (which was being held in the Beech Room) and take-out Wednesday (as delivery drivers would be permitted to drop off food as they did pre-pandemic) programs will end.

Coordinated Tasks: Once family/friends can enter the facility again, coordinating laundry and package delivery will no longer be necessary and the pick-up and drop-off tables will be removed from the double door area.

We appreciate your patience as our Covid-19 team diligently works to prepare for your upcoming visits and we look forward to seeing you soon.

As always if you have any questions/comments/concerns please contact me, Scot Harmon (Administrator) or Patricia Clark (CEO).



# SPECIAL UPDATE: March 17, 2021

Residents/Family/Friends/Staff,

**Resident Room Scheduled Visitation Program (Effective 3/18/2021)**: We are happy to announce the rollout of the new scheduled visitation program in accordance with federal and state guidelines. In alignment with the core principles of infection control, the new program will be structured with the following guidelines. The program is open to everyone regardless of vaccination status. We look forward to seeing everyone soon!

# Please read the entire notice to ensure you are aware of mandated aspects of the program that scheduled visitors will be expected to follow.

#### Visit Framework

- Maximum of two scheduled visitors are permitted to visit a Resident at a time in their private room.
- Scheduled visitors are prohibited from public areas of the facility.
  - o For infection management concerns, the porch and courtyard are considered indoor areas.
- If your loved one is not in their room when you arrive, please wave down a staff member for assistance.
- Surgical masks must be worn by visitors and Residents during the entire visit. If you do not have a surgical mask, they are available at the garden level entrance.
- Scheduled visitors must enter through the rear entrance of the building.
- Scheduled visitors must pass standard covid-19 screening questions before entering the facility.
- Pets are permitted however proof of vaccination is required for our records.

#### **Scheduling:**

- Indoor visits **must be scheduled in advance** to ensure compliance with the two visitors at a time mandate.
- Ideally reservations will be requested to Maggie by email (<u>Melder@beechwoodhome.com</u>) between the hours of 8AM 2:45 PM during weekdays.
- If someone shows up at the facility without a scheduled appointment, the Receptionist will cross reference the schedule for availability. If the Resident currently has a scheduled visitor, you will be prohibited from entering the facility.

#### **Availability:**

- Scheduled visitation slots will be offered seven days a week from 9am to 8pm.
- Minimum reservation window is an hour long.
  - o If you plan to visit longer than an hour, please let Maggie know at the time you are requesting a reservation.

#### **Potential Short-Term Suspension**

- Scheduled visitation will be suspended, if there is a positive case of Covid-19 of a Resident or staff member, until the first round of testing is completed. The duration of the suspension will depend upon how long it takes the lab to process the swabs and if there are any additional positive cases.
- Scheduled visits will be suspended for any Resident in quarantine until they are released.

#### **Programs Slated to End Today at 4:00 PM:**

• Video chat program

- Indoor visitation program (held in the Beech Room)
- Wednesday Food Delivery program
- Package/Laundry drop-off and pick-up in the rear entrance

## Now accepting Resident-Room Scheduled Visitation reservations for tomorrow (3/18/2021)

by e-mailing Melder@beechwoodhome.com

As always if you have any questions/comments/concerns please contact me, Scot Harmon (Administrator) or Patricia Clark (CEO).

Dear Residents/Family/Friends/Staff,

It is vital that everyone continue to do their part when it comes to infection control, as this has direct influence on how long our In Room Scheduled Visitation Program can remain in operation. If you have been watching the news, the British COVID-19 Variant (B.1.1.7) is gaining momentum and has the potential to result in a 3rd wave which would be devastating for everyone that is currently enjoying time with their loved ones. Scheduled visitation will be suspended. If there is a positive case of COVID-19 of a Resident or staff member, until the first round of testing is completed. The duration of the suspension will depend upon how long it takes the lab to process the swabs and if there are any additional positive cases. We cannot stress enough how important it is for anyone that is entering the facility to do so responsibly.

#### **Observed Violations**

- Visitors must wear a surgical mask while in the facility. While cloth masks are okay to use when out and about, they do not meet the needed requirement per CMS for visitation
- Visitors must remain in the Resident's room for the entire visit unless they are entering or leaving. Visitors are not permitted to spend time in the hallways taking personal calls. Please exit the facility if you need to do something that you prefer a Resident not be involved in.

#### **Reminder of Visit Framework**

- Maximum of two scheduled visitors are permitted to visit a Resident at a time in their private room.
- Scheduled visitors are prohibited from public areas of the facility.
  - -For infection management concerns, the porch and courtyard are considered indoor areas.
- If your loved one is not in their room when you arrive, please wave down a staff member for assistance.
- Surgical masks must be worn by visitors and Residents during the entire visit. If you do not have a surgical mask, they are available at the garden level entrance.
- Scheduled visitors must enter through the rear entrance of the building.
- Scheduled visitors must pass standard COVID-19 screening questions before entering the facility.
- Pets are permitted however proof of vaccination is required for our records.

#### **Reminder to Schedule Visits**

- Indoor must be scheduled in advance to ensure compliance with the two visitors at a time mandate.
- Ideally reservations will be requested to Maggie by emailing <a href="mailto:melder@beechwoodhome.com">melder@beechwoodhome.com</a> between the hours of 7:00 AM 2:45 PM during weekdays .
- If someone shows up at the facility without a scheduled appointment, the Receptionist will cross reference the schedule for availability. If the Resident currently has a scheduled visitor, you will be prohibited from entering the facility.

#### Reminder of Availability

- Scheduled visitation slots will be offered seven days a week from 9 AM to 8 PM.
- Minimum reservation window is an hour long.

-If you plan to visit longer than an hour, please let Maggie know at the length you are requesting a reservation

As always, if you have any questions please contact Scot Harmon <a href="mailto:sharmon@beechwoodhome.com">sharmon@beechwoodhome.com</a> (Administrator) and/or Patricia Clark <a href="mailto:pclark@beechwoodhome.com">pclark@beechwoodhome.com</a> (CEO) and/or Heather Hefren <a href="mailto:hhefren@beechwoodhome.com">hhefren@beechwoodhome.com</a> (Director of Social Services).

Sincerely, Scot Harmon, Administrator

Patricia A. Clark, DM CEO, Administrator



3/22/2021

Dear Residents/Family/Friends/Staff,

#### **Summary of Changes Since Last Notice:**

We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to one (1). The facility has had cumulative total of twenty-six (26) confirmed Covid-19 tests associated with the facility to date. The staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

#### Action Plan.

Our action plan will mirror revised state and local guidance. Under this approach, all residents were tested this morning. The residents identified as potential close contact will self-isolate and visitation will be suspended only for those identified residents until a negative test result arrives. All residents identified as potential close contacts were informed this morning by the nursing department and calls have been placed to update their responsible parties. The new visitation program introduced last week will remain unchanged for those residents not identified as potential close contacts. A separate update will be sent out following the receipt of the all resident results for this first round of testing. We will test all residents again next week and the following week. If all residents remain COVID-free throughout this period, we will revert back to testing of staff only. The staff will continue to be tested twice a week until the state testing schedule is revised. Any subsequent positive test results will be communicated.

#### Contact us with questions.

If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, sharmon@beechwoodhome.com.

Sincerely, Scot Harmon, Administrator

Patricia A. Clark, DM CEO, Administrator



# SPECIAL UPDATE: March 23, 2021

## Residents/Family/Friends/Staff,

We are happy to report that all residents have received negative results following our first round of testing completed yesterday.

As always if you have any questions/comments/concerns please contact Heather Hefren (Director of Social Services), Scot Harmon (Administrator) or Patricia Clark (CEO).

Sincerely,

Scot Harmon, Patricia A. Clark, DM Administrator CEO, Administrator



# March 26, 2021 Update

Residents/Family/Friends/Staff,

**Covid-19 Status:** We have had no known positive Resident cases of COVID-19!

## **Scheduled In-Room Visitation Friendly Reminders:**

- -Wear a surgical mask during your visit
- -Remain in the resident room during your entire visit unless you are actively entering or leaving the facility.
- -During your scheduled visit if you need to speak to a nurse, please call the main number 513 321-9294 from your resident's room and ask the receptionist to have the nurse come to the room.
- -If you need to use the bathroom, please use the on-suite restroom in the resident's room.
- -If you need to make a personal phone call, exit the facility if needed.

Please email melder@beechwoodhome.com to request a day/time for an upcoming indoor visitation opportunity.

#### **ODH Clarifies Visitation Suspension following COVID-positive Staff or Resident:**

The Ohio Department of Health clarified that upon any new COVID-positive staff or resident, that scheduled visitation must be suspended for <u>all</u> residents until the first round of testing is completed. Residents not identified as close contacts can resume scheduled visitation following the first round of testing, if no further cases are revealed. We hope to complete 1<sup>st</sup> round testing in a matter of hours by utilizing rapid tests to minimize disruption to the scheduled visitation program.

For residents identified as close contacts, they are mandated to be placed in quarantine and routine In-Room scheduled visitation will remain suspended until the testing protocol is discontinued (i.e. 14 days if no further cases revealed). We do have the ability to schedule compassionate care visits for quarantined residents if special circumstances exist during this time period.

Our current action plan for this most recent positive case will remain unchanged since this clarification came down after the initiation of the plan; however, the directive above will go into effect for any subsequent cases in the future.

<u>Ohio Public Health Advisory System:</u> Hamilton County remains "red". This indicates "Level 3 Public Emergency: very high exposure and spread. Limit activities as much as possible". See https://coronavirus.ohio.gov for more information.

<u>Hamilton County's positivity rate</u>: has declined to 4.2%. The visitation program can continue as long as the positivity rate remains below 10%.

#### Help Keep Us Covid-19 Free

-If you are experiencing any symptoms of Covid-19 or an upper respiratory infection, please stay away from the facility.

As always if you have any questions/comments/concerns please contact Heather Hefren (Director of Social Services), Scot Harmon (Administrator) or Patricia Clark (CEO).

Sincerely,

Scot Harmon, Patricia A. Clark, DM Administrator CEO, Administrator