

April 3, 2020

Family/Friends,

Wanted to give you an update before heading into the weekend. As I am sure you are all aware, the covid-19 pandemic is amplifying across America and during this time it may be harder than ever not to be able to spend time with your loved one. Our video conferencing campaign has been very popular and we encourage everyone to seek assistance connecting with a loved one if they are not able to do so independently.

On a positive note, there continues to be zero cases of covid-19 at the facility. All Residents are monitored for s/s of respiratory illness daily. All staff and vendors must pass a temperature screening before entering the facility every time they enter the doors. The benefit package our Emergency Preparedness/Leadership Team approved has resulted in strong staffing despite school and daycare closures. All staff providing direct care to Residents are wearing surgical masks in an attempt to prevent any asymptomatic transmission to Residents. Almost all medical appointments into the community have either been rescheduled or are converting to tele-medicine appointments. For the Physician's that are conducting tele-medicine appointments, our scheduler is assisting with coordinating and initiating these appointments as needed.

In the event s/s of respiratory illness are detected at the facility, we are fully prepared to coordinate with all government agencies to ensure that best practices are followed to limit exposure to others. Additionally, the facility has lowered our census during this pandemic to 78 which ensures that every resident of the facility is now residing in a private room. Additionally the stable population the facility has results in few admissions each year which further protects our Residents.

Our team is contacting vendors and searching online stores daily to obtain PPE as it becomes available. A federally supplied shipment of medical equipment arrived in Ohio and we are in contact with the necessary organizations to obtain needed PPE.

Many Residents have received a care package from people in the community and it is obvious how much these deliveries mean to them. I feel I must stress though that your thoroughness of adhering to social distancing/stay-at-home orders to the fullest extent possible will continue to protect our Residents. If you are feeling sick or have been around someone who is feeling unwell, please delay dropping off any items at the facility as there is increased data indicating the ability of covid-19 to survive on surfaces such as plastic bags and cardboard. Everything and anything you do to reduce your risk of contracting covid-19, will in turn help protect all that reside here.

Keeping Cincy Close, a group of heartfelt community members, has begun sending daily greetings to our residents and staff. Patti has started reading them over the intercom as an additional way to let our Residents and Staff know that they are on the minds of many each and every day. The outpour of sewing hands has continued to keep us well stocked with "homemade" masks which are being given to our staff as secondary protection while at the facility and personal protection to keep in their cars while out in the community.

Please know that we are always here to answer any questions and discuss any concerns you may have during these unprecedented times.

Scot Harmon,  
Administrator

Patricia A. Clark, DM  
CEO, Administrator