

5/1/20 Update

Residents/Family/Friends,

#1- We continue to have no known cases of Covid-19 at the facility!

#2- As Governor DeWine begins to SLOWLY open businesses in Ohio, we too are happy to report some easing of restrictions! Beginning on Thursday, we opened the porch and courtyard areas from 9AM - 4 PM to the residents. Initially we will be opening these areas up by resident floor and access will alternate each day of the week. This will continue to provide some isolation by floor and exposure to non-clinical staff members. Areas not currently open to residents will be marked off with caution tape. While traveling to the courtyard/porch and enjoying these spaces we continue to ask that residents be mindful of their proximity to others with social distancing, utilizing PPE such as masks as tolerated and limiting their time to 30 minutes in each area, allowing everyone to have some fresh air and hopefully sunshine. Appropriately spaced resting areas will be marked on the floor in the porch/courtyard and we ask that residents aim for these areas for everyone's wellbeing. The current visitation policies remain in place as Governor DeWine has made no announcements pertaining to this topic to date.

Areas on the first floor that are **NOT** currently open to the residents are:

- Front desk receptionist
- Any office on 1st floor
- Therapy/Gym
- Activity Areas
- Hair Salon
- Main dining room for meal service

#3: Box meals will continue on the weekends only for dinner. We are making some changes and are enhancing the process to hopefully take in the comments and suggestions we heard from the residents and staff last weekend:

- The resident should be involved in their menu selection to be assured that what they receive is their personal choice (please ask for assistance if needed)
- A limited alternative cart will be available in lieu of the wrong selection being delivered, or someone did not have the correct meal listed/selected. The cart will contain alternatives such as a selection of sandwiches.

#4- Telemedicine appointments are going well as all parts of the healthcare system gain more experience with this process. In collaboration with community specialists, we will transition appointments back to in-person format when deemed medically appropriate.

#5- In the next few weeks we are required to have the air filters changed throughout the building. A minimal number of contractors will be granted permission into the facility to complete this task. The contractors will be assessed prior to entering the facility and will be wearing Personal Protective Equipment.

#6: The number of family/friends participating in our video session program continues to grow. We encourage everyone to reach out if they are interested in scheduling a session and ask that you pass along to any family/friends we may not have contact information for about this program.

Friendly reminder: If we are delayed in contacting you for a scheduled appointment or are unable to contact you at all, typically this is related to your loved one receiving personal care. We will try to contact you to reschedule for later in the day however this is not always possible.

#7: Friendly reminder regarding care packages: A care package may be in the drop-off bin for 24 hours before we have the opportunity to deliver it. As a result, please do not put perishable items into these packages. So far, the most common items we are having to throw away are salsas and various chip dips that require refrigeration. We also request that you refrain from asking any staff member other than Megan and Rob to grab a package from the bin and delivering it as these individuals may not be aware of the food safety and clothing labeling policies in place.

#8: We have added a page to our website where all notices related to COVID-19 communications are available for easy referencing. <https://www.beechwoodhome.com/covid19>.

After all of the April showers, wishing you lots of May flowers!

As always if you have any questions/comments/concerns, please feel free to contact myself, Scot Harmon (Administrator) and/or Patricia Clark (CEO).

Heather Hefren MSW, LSW
Social Services/Admission Coordinator
Director of Social Services

M: 513-702-8301

F: 513-533-6413

E: HHefren@beechwoodhome.com