

## 5/15/20 Update

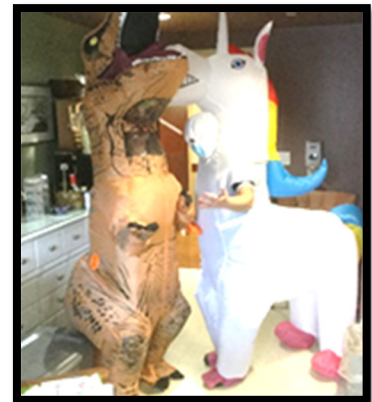
Residents/Family/Friends,

1) We continue to have no known cases of COVID-19!

2) Initially enrollment in our Emergency Communication Platform was not required, however in order to meet the recently established regulatory reporting guidelines pertaining to COVID-19 we request that at least one family member/friend complete enrollment to this platform for each resident. Ideally this would be the Responsible Party. If you are currently receiving text updates, you are already enrolled in the emergency communication platform. Sometime next week, the Responsible Party/POA will be directly contacted for residents who do not have someone on record enrolled in the emergency communication platform. Everyone is welcome to enroll in the Emergency Communication Platform though. **Simply text ezbwh to 484-848.**

3) For the last month, The Beechwood Home has conducted a weekly facility wide riddle competition. While Patti reads riddles over the intercom, Geraldine manages the hotline waiting for the first caller (Residents/Staff) to submit their guess which is read aloud until there is a winner. It has been a fun adventure to identify the riddle experts amongst us.

4) On Tuesday, Mary and Chelsea from Housekeeping lifted the spirits of all by roaming the halls of the facility dressed up as tyrannosaurus rex and a unicorn. Another fun example of how we are all working together to keep things interesting during these atypical times.



5) We would like to announce the retirement of 1<sup>st</sup> floor Receptionist Carolyn Rainwater. Carolyn has been with The Beechwood Home for 19 years and will be greatly missed. Going forward please contact Geraldine Scott at 513-321-9294/[gscott@beechwoodhome.com](mailto:gscott@beechwoodhome.com) regarding management of Resident Trust Accounts and any task that Carolyn may have been doing for a resident.

As always if you have any questions/comments/concerns, please feel free to contact myself, Scot Harmon (Administrator) and/or Patricia Clark (CEO).

As always if you have any questions/comments/concerns, please feel free to contact myself, Scot Harmon (Administrator) [sharmon@beechwoodhome.com](mailto:sharmon@beechwoodhome.com) and/or Patricia Clark (CEO)

[pclark@beechwoodhome.com](mailto:pclark@beechwoodhome.com).

Sincerely,

Scot Harmon,  
Administrator

Patricia A. Clark, DM  
CEO, Administrator

