

August 2nd, 2020 Special Update

Dear Residents/Family/Friends/Staff,

Summary of Changes Since Last Notice:

While unfortunate but not unexpected, an additional staff member has tested positive for Covid-19. We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to two (2). The facility has had a cumulative total of seven (7) confirmed Covid-19 tests associated with the facility to date. This staff member been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

Action Plan.

Our revised action plan will mirror state and local guidance to strategically test residents and staff through the contact tracing approach. Under this approach, we will identify all residents and staff that had close contact over the preceding two days since the onset of symptoms (or two days prior to the date tested positive if asymptomatic) with the newly identified COVID-positive individual. Those identified will be tested to determine any potential exposure as soon as possible. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, sharmon@beechwoodhome.com.

Sincerely,

| Scot Harmon, | |
|---------------|--|
| Administrator | |

Patricia A. Clark, DM, CEO, Administrator

August 7, 2020 Update

Residents/Family/Friends/Staff,

COVID-19 Testing:

This week marked the beginning of routine/surveillance testing of staff for the LTC industry in Ohio for the foreseeable future. We are happy to report that all results received so far (90%) have been negative. Residents will only be tested as needed or tested to lessen quarantine time due to an outside appointment.

Outdoor Visitation Developments:

The Outdoor Visitation program is wrapping up its third week and we are thrilled to receive so much positive feedback from Residents and Family/Friends regarding their experience.

GOOD NEWS: We have assessed participation in the Outdoor Visitation Program and have determined that there is the opportunity to create an overflow list which would provide those who request an additional session to possibly secure a second session if the schedule in a given week is identified to have open slots. If this is something you are interested in, when making your first reservation request please include a day/time for a second visitation request. First requests will be confirmed upon receipt of request, second requests will be confirmed at a later day/time.

CONCERNS: The goal of the outdoor visitation program is to provide a safe and private opportunity for family/friends to connect with a Resident. It has come to our attention that a small number of visitors are violating the published guidelines of our program, which is disappointing to hear, as the guidelines are in place in protect those who live here. If/when the facility is alerted to a violation, follow up will be made to those individuals. <u>Participation in the outdoor visitation program may be terminated for those committing violations. If you have any questions about the guidelines, please inquire.</u>

PROGRAM IS NOT MANDATED- While we acknowledge the guidelines are frustrating for some, please be aware that there are many facilities in Hamilton Country that have elected not to develop an Outdoor Visitation Program. The Governor indicated that outdoor visitation <u>could</u> start in late July however <u>it was not mandated to offer this service</u>. We request everyone adhere to the parameters of our program so that the program can continue.

Now accepting reservations for 8/17 – 8/21. Reservation window closes on 8/12.

-Monday (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00 -Tuesday (3rd floor residents): 10:00, 2:00, 3:00, 4:00 -Wednesday (2nd floor residents): 10:00, 11:00 -Thursday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00

-Friday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Heather by email (<u>hhefren@beechwoodhome.com</u>) or text (513-702-8301) to request a session.

Maternity Leave

-Heather Hefren is expected to start her maternity leave mid-September. We are in the process of creating a transition plan to cover her duties and information pertaining to who is covering what will be communicated early September. If there are any topics you would like to discuss with her, please reach out soon so that there is ample time to complete any requested projects before her leave is expected to begin.

As always if you have any questions/comments/concerns please contact myself, Scot Harmon (Administrator) or Patricia Clark (CEO).

Heather Hefren MSW, LSW Director of Social Services The Beechwood Home M: 513-702-8301 F: 513-533-6413 E: <u>HHefren@beechwoodhome.com</u>



August 10, 2020

Dear Residents/Family/Friends/Staff,

Summary of Changes Since Last Notice: While unfortunate but not unexpected, an additional staff member has tested positive for Covid-19. We are reporting one (1) additional staff member who has tested positive. This brings our total active cases to two (2). The facility has had a cumulative total of eight (8) confirmed Covid-19 tests associated with the facility to date. This staff member has been placed on medical leave and removed from the schedule upon notification to minimize exposure risk to other Residents/Staff and will remain on medical leave until a physician certifies they are safe to return to work.

Action Plan.

Our revised action plan will mirror state and local guidance to strategically test residents and staff through the contact tracing approach. Under this approach, we will identify all residents and staff that had close contact over the preceding two days since the onset of symptoms (or two days prior to the date tested positive if asymptomatic) with the newly identified COVID-positive individual. Those identified will be tested to determine any potential exposure as soon as possible. The Nursing Department will communicate with any identified residents and their responsible parties. Any subsequent positive test results will be communicated.

Contact us with questions.

We know that this pandemic is particularly challenging for you. We empathize with your feelings of separation and vulnerability, and we want to thank you for your ongoing support and trust. If you have any questions about COVID-19 or the steps that we are taking to protect our residents, please contact Scot Harmon, Administrator, at 513-842-0774, sharmon@beechwoodhome.com.

| Sincerely, |
|---------------|
| Scot Harmon, |
| Administrator |

Patricia A. Clark, DM CEO, Administrator

August 14, 2020

Residents/Family/Friends/Staff,

Outdoor Visitation Developments:

-Reserving appointments: Until further notice, all outdoor visitation appointments need to be made by e-mail. Transitioning to email will prevent any text communications from getting overlooked and ensure everyone is able to successfully complete the reservation process.

-The reservation process is not complete until a family member/friend has received confirmation of the appointment with an assigned station number. Please reach out if you do not receive this information after requesting a session.

-Happy to report that we were able to accommodate 2nd session requests for the upcoming week and will continue to accept these overflow reservations. For those interested, please clearly indicate your first request (which will be confirmed ASAP) from your second request (which will be confirmed at a later date, if the schedule permits).

Now accepting reservations for 8/24 - 8/28. Reservation window closes on 8/10 - 10 - (2 - 1)7 - (1 - 1) - (2 - 1)7 - (1 - 1) - (2 - 1)7 - (1 - 1) - (2 - 1)7 - (1 - 1) - (2 - 1)7 - (1 - 1) - (2 - 1)7 - (1 -

8/19. -Monday (3rd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00

-Tuesday (2nd floor residents): 10:00, 2:00, 3:00, 4:00

-Wednesday (3rd floor residents): 10:00, 11:00

-Thursday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00

-Friday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Heather by email (hhefren@beechwoodhome.com) to request a session.

As always if you have any questions/comments/concerns please contact myself, Scot Harmon (Administrator) or Patricia Clark (CEO).



Residents/Family/Friends/Staff,

<u>Covid-19 Status</u>: We have had no known positive cases of COVID-19 within our resident population.

Outdoor Visitation Developments:

-Happy to report that the schedule continues to be able to accommodate 2nd session requests. For those interested, please clearly indicate your first request (which will be confirmed ASAP) from your second request (which will be confirmed at a later date, if the schedule permits).

-When making a reservation request, please include your phone number in the event that we need to make contact due to extreme weather for a cancellation or rescheduling.

Now accepting reservations for 8/31 – 9/4. Reservation window closes on 8/26.

-Monday (2nd floor residents): 10:00, 11:00, 2:00, 3:00, 4:00 -Tuesday (3rd floor residents): 10:00, 2:00, 3:00, 4:00 -Wednesday (2nd floor residents): 10:00, 11:00 -Thursday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00 -Friday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Heather by email (<u>hhefren@beechwoodhome.com</u>) to request a session.

As always, if you have any questions please contact <u>hhefren@beechwoodhome.com</u> (Director of Social Services), Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark <u>pclark@beechwoodhome.com</u> (CEO)

Scot Harmon, Administrator Patricia A. Clark, DM, CEO, Administrator



Residents/Family/Friends/Staff,

PLEASE NOTE: Heather Hefren is on maternity leave. You may now email Maggie Elder at <u>melder@beechwoodhome.com</u> or call 513-842-0777 to schedule visitations.

Covid-19 Status: We have had no known positive cases of COVID-19 within our resident population.

<u>Friendly Reminder</u>: Any temperature sensitive items left for a resident will be thrown away to ensure residents eat food at the proper safe temperature.

<u>Elections</u>: Elections are approaching very quickly, and Megan has had several inquiries about the process. We will be assisting our residents with voting as we have every year. Once we receive the packet from the Board of Elections, Rob and Megan will go around and get the residents signed up for either a mailed ballot or an assistive ballot for those residents who cannot fill out a ballot for themselves. We normally have volunteers from the BOE come into the facility to help our residents. This year we will have 2 staff members sworn in and they will be the only people that can assist with filling out the ballots. Please know that the residents will be receiving lots of voting paraphernalia in the mail, but none of this needs to be completed and turned in. If you have any questions please feel free to email Megan Randolph at <u>mrandolph@beechwoodhome.com</u>.

<u>CONGRATULATIONS!</u> Please join us in congratulating Heather and Alex Hefren on the birth of their daughter Marian Aislin Hefren, born at 6:14 AM on August 27th. Mother and baby are doing well and the family is ecstatic.

Outdoor Visitation Developments:

-Happy to report that the schedule continues to be able to accommodate 2nd session requests. For those interested, please clearly indicate your first request from your second request (your first request will be confirmed ASAP, and your 2nd request will be confirmed at a later date, if the schedule permits).

-When making a reservation request, please include your phone number, in the event that we need to make contact due to extreme weather for a cancellation or rescheduling. Please note that you may now email Maggie Elder at <u>melder@beechwoodhome.com</u> or call 513-842-0777 to schedule visitations. Heather Hefren is on maternity leave.

Now accepting reservations for 9/8 – 9/11. Reservation window closes on 9/2. Please note, we are not accepting any visits on Monday, 9/7, due to the Labor Day holiday.

-Tuesday (2nd floor residents): 10:00, 2:00, 3:00, 4:00

-Wednesday (3rd floor residents): 10:00, 11:00

-Thursday (2nd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00, 4:00

-Friday (3rd floor residents): 10:00, 11:00, 1:00, 2:00, 3:00

Please contact Maggie by email (melder@beechwoodhome.com) to request a session.

As always, if you have any questions please contact Scot Harmon <u>sharmon@beechwoodhome.com</u> (Administrator) and/or Patricia Clark <u>pclark@beechwoodhome.com</u> (CEO)

Scot Harmon, Administrator Patricia A. Clark, DM CEO, Administrator